

## How it works

The first step is to approach your local Needs Assessment and Service Coordination agency (NASC). They will assess your need for home care services or personal care support. If you are eligible, they will refer you to Enliven, who will provide the support you need. It's up to you!

Enliven undertakes to contact you within 24 hours of receiving a referral.

**“Respect, compassion, kindness and consideration is of great importance to me and all of these attributes have been present in the care and support from Enliven staff.”**

Call us toll free on **0800 ENLIVEN**  
**0800 365 4836** (anytime)

[www.enlivennorthern.org.nz](http://www.enlivennorthern.org.nz)

 [facebook.com/enlivennorthern](https://facebook.com/enlivennorthern)

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**Services proudly provided by:**



## Get in touch with us

### Enliven Auckland

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### Enliven Waitemata

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### Enliven Waikato

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### Enliven Rotorua

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### Enliven Taupo

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# Enliven In-home support

**Supporting people with disabilities**



  
Maximising Independence

# How to maximise your independence

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Enliven has years of experience in providing high quality home-based support services for people with disabilities. We're here to support you.

## Enliven's in-home support will provide:

- trained staff
- a support plan developed in partnership with you, your family and your support worker that helps you achieve your own goals
- exercise support
- housework
- personal care
- shopping
- socialisation

## We can help if you:

- have a disability or impairment such as:
  - a physical disability
  - sensory impairment
  - learning disabilities
  - autism or autism spectrum disorder

We support people of all ages with disabilities, from birth to 65. You can use Enliven's staff as part of your Individualised Funding package.



## Why choose Enliven

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### 1. We offer a range of high-quality support services

We will support you with the practical aspects of day-to-day living, as well as help you to remain connected with your community in ways that suit you.

### 2. Enliven works with you and others involved in your care

You will be supported to achieve your own goals. We work hard to find the right solution for you, in partnership with you, your family and other applicable organisations.

### 3. We have qualified support teams

Our support workers have NZQA qualifications in home and community support and are supervised by health professionals in the role of service coordinators.

### 4. Enliven is audited by the DAA group of health professionals

This auditing group includes people with disabilities in the auditing process.

### 5. We have contracts with the Ministry of Health and District Health Boards as well as ACC

This means we can provide flexible, all-round support, whatever your needs are and however they change.

### 6. Enliven is part of your local community

Our staff members live in your community and work with clients from diverse cultures.